

# **Creating Answers Online Privacy Policy**

This privacy policy ("policy") will help you understand how Creating Answers ("us", "we", "our") uses and protects the data you provide to us when you visit and use <a href="https://www.creatinganswers.com">www.creatinganswers.com</a>.

Creating Answers is NOT a Financial Service: We would never sell or offer any financial service including but not limited to Loans, Debt Collection/Reduction/Repair.

### What User Data We Collect

Contact information you enter into our <u>Web Form</u>. The type of personal information we collect from and about you online will depend on information submitted in our online webform and may include **Name and Email Address**, or other information that you choose to put into the form. We do not require you to enter your mobile number and will not use any contact information you provide us for advertising and/or marketing purposes.

By providing a telephone number and submitting the <u>Web Form</u> you are consenting to be contacted by SMS text message. Message & data rates may apply. Message frequency may vary. Reply Help for more information. You can reply STOP to opt-out of further messaging.

## Why We Collect Your Data

To follow up with you on your inquiry for our services.

# Safeguarding and Securing the Data

Creating Answers is committed to securing your data and keeping it confidential. To protect personal information from unauthorized access and use, we use security measures which include secured files storage to ensure personal information remains confidential and secure. In the event of a data breach, we provide timely notification, in accordance with applicable laws and regulations.

## **Restricting your Personal Data**

Creating Answers will NOT lease, sell, or distribute your personal information to any third parties, and data sharing is only possible with express written authorization gathered via electronic or written signature authorizing release of information to any third party.

#### Mobile/SMS Information

No mobile information you shared with us will be shared with third parties/affiliates or used for advertising and/or marketing purposes.

This Privacy Policy is subject to change. We update this policy periodically to comply with the most recent federal and local laws. Please review it whenever you have questions.

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